

Delivering Sustainable Business Growth in Japan

Tamae Takatsu

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Self Introduction











Transition of Sales



For delivering sustainable business growth, The most important thing

15:

Creating customers



1- Good relationship with shop customers





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Information

- We sell fair-trade products only.
- We have connections with producers in developing countries.



Easy to understand for customers

1- Good relationship with shop customers



-2- Direct contact with new customers through events



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-3- Public symposium, booklet, seminars



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-4- Development of products suitable for Japanese market



















Pierced earring is popular, but in Japan, Clip-on earring is more popular.



-5- Power of mass media







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By NHK, Japan's public **broadcasting** station

Interviewed about our project, supporting victims of the Great East Japan Earthquake, by method of fair-trade





What we want partner artisans to achieve;

- <1> ability to produce the same leveled products constantly / to deliver safety products
- <2> knowledge of marketing
- <3> idea to respect your own story

Thank you for participating our session.